

# TriValley Primary Care Notice of Non Discrimination

## Discrimination is Against the Law

TriValley Primary Care complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. TriValley Primary Care does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

### TriValley Primary Care

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact your TriValley Primary Care Office, and notify the person scheduling your appointment.

If you believe that TriValley Primary Care has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

TriValley Primary Care, President  
519 South 5<sup>th</sup> Street, Suite 130  
Perkasie, PA 18944  
Fax: 215-257-8619

Email: [compliance@trivalleypc.com](mailto:compliance@trivalleypc.com)

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, our human resources clerk is available to help you. You may contact her at 215-257-8601.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW Room 509F  
HHH Building  
Washington, D.C. 20201  
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>

